



03/2015

## Service & Training



**Customer service is not only a major part of our range of services but also the philosophy we use when interacting with our customers and business partners.**

**For more than 60 years HOFMANN has been THE competent contact partner for road marking technology and therefore you can expect more from us than "simply" first-class road marking technology.**

- Regular maintenance work, as well as major overhauls of HOFMANN equipment to retain the value of your investment long-term.
- Retrofitting and upgrading – an ideal option when requirements have changed (e.g. due to legal circumstances) or to benefit from technical advancements in marking technology without having to invest in a new machine.
- Spare parts service – we also deliver spare parts overseas by airfreight-express within the shortest possible time; if requested, the engineer will come along for the assembly.
- Marking material application for order of the marking material manufacturers, for acceptance and certification through the Bundesanstalt für Straßenwesen (BASt = Federal Highway Research Institute): Implementation in the Relling plant
- Marking material application worldwide: Marking machine, operator and transfers – all inclusive package



### Maintenance & Spare Parts

No matter whether we're dealing with retrofits, accident damage or periodic maintenance: In our new Service Centre with its state-of-the-art diagnostic tools our highly qualified technicians work on the goal of getting your machine ready for operation again as fast as possible.



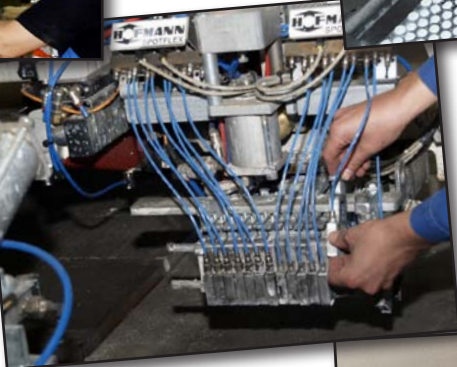
Short-term work on site is not a problem either: we can deal with almost all maintenance tasks and repairs in your house.

You can also depend on HOFMANN for your spare parts supply: the use of modern communications and logistics systems guarantees fast and efficient spare parts supply. You have the choice of prompt express delivery or lower-cost normal delivery.



### Upgrades & Retrofitting

Technical demands can change, just as customer specifications, legal regulations or application fields can. Technical developments at HOFMANN also advance and bring about new application techniques, more comfortable control and operating concepts, as well as more efficient control algorithms.



You don't have to invest in a new machine to benefit from all this – HOFMANN offers a broad range of components and individually tailored packages, to set up your machine for changed requirements and application areas or to make it able to tackle new future tasks by upgrading it with innovative system technology.

### Marking Material Applications

In our plant in Rellingen we support marking material manufacturers with the preparation for the material test by the Bundesanstalt für Straßenwesen (Federal Highway Research Institute). HOFMANN offers corresponding application series as a complete package worldwide.



Our service professionals are available to test the interaction between components and materials. The equipment includes ultramodern test rigs for pumps, paint spray guns, bead guns and spray guns.



### Training

Competent advice and care from purchase to set-to-work have been par for course at HOFMANN for decades.

However, to be able to implement the advantages of a technically complex and highly efficient marking system quickly and efficiently, it needs instruction and training through qualified technicians with plenty of practical experience.



HOFMANN training session consist of theoretical contents tailored individually to your machine park and your applications, which are implemented and deepened in practical training sections.

Through our experience and very good contacts to marking material manufacturers we are able to provide advice and support for you when solving your special requirements..

